

Regional Agents Collaborate for Marketing Collateral

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Company
Application: Fortress InvestmentsApplication: Collaboration for Marketing CollateralKey Benefits: Single point of reference for all stake-holders
Online history of past orders to facilitate future ordersTechnology: Microsoft ASP.Net, Webserver IIS 7.0, C#, Ajax, Jquery, MS
SQL 2008, Telerik, GemBox for Excel

Applications' Key Features

- Customer Complete Information
- Customer Regulatory
 Documentation
- Consultant's Incentive
 Computation and Payout
- Account Balances for different
 investment accounts
- Funds Withdrawal Requests
- Client approvals and suspension

Benifits

Full automation of operations providing 24/7 visibility to clients, area managers and consultants. It reduced the time for sending monthly statements and answering customer queries. Also allows clients to review statement archives.

Company

Client is an investment company managing the investment portfolio of High Net-worth Individuals (HNI) in the Middle East.

The company acquires customers through its team of consultants who are paid an incentive throughout the lifecycle of the client.

Application

emQube developed and deployed a solution that automates the entire client management operations including acquisition, documentation, monthly reports, fund withdrawals requests.

The application also manages the computation and payout of incentives to the consultants under the supervision of Area Managers.

The application is accessible by consultants to introduce new clients, complete documentation and store them online. On approval of the new client and on receipt of funds the consultants' incentive is computed and posted in their account.